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Congratulations to ENSTAR Service Technician Pat Nolan on 50 years of service this August!

Transmission Lines:

The Backbone of Reliable Natural Gas Service

Most customers never see ENSTAR's transmission pipelines, but they play a vital role in delivering natural gas throughout Anchorage. Much like primary blood vessels in the human body, transmission lines move the energy needed to keep homes warm, businesses operating, and power plants generating electricity. Even if a project isn't happening in your neighborhood, a strong transmission system benefits everyone connected to it.



Oilwell Road: Old pipe replaced with new.



Westside Feeder: Horizontal drilling took place beneath the New Seward Hwy. and Rabbit Creek. This project will retire ~14,000 ft. of 50-yr-old pipe.

This summer, ENSTAR is investing in two major transmission-line projects designed to strengthen the long-term reliability of our natural gas system.

One project involves replacing a section of the Oilwell transmission line, which supplies natural gas to Joint Base Elmendorf-Richardson and North Anchorage. The project is the culmination of several years of integrity-management work, including pipeline modifications, inspections, and in-service pressure testing that identified a section requiring replacement.

A second project involves relocating a portion of the Westside Feeder transmission line, which serves South and West Anchorage and helps supply the Southcentral Power Project. The existing pipeline segment, installed in 1976, runs through tidelands near Potter Marsh, where wet conditions make maintenance difficult and costly and have led to numerous corrosion repairs. Relocating the line farther upslope will improve access, address integrity concerns, and make future maintenance more efficient.

While these projects serve specific areas of Anchorage, their benefits extend across the entire natural gas system. By maintaining and upgrading transmission infrastructure, ENSTAR helps ensure safe, reliable natural gas delivery for customers across the region today and for years to come.

Protect Your Property with a Landlord Tenant Agreement (LTA)

Tenants move in and out. It's part of being a landlord. But when a tenant leaves or falls behind on utility payments, gas service at your property can be interrupted, leading to unexpected costs and inconvenience.

A Landlord Tenant Agreement (LTA) helps prevent those disruptions by automatically transferring gas service back into your name when it would otherwise be shut off. This ensures your property maintains service between tenants and helps you avoid unnecessary reconnection hassles.

If you have an LTA in place, you'll receive a notification whenever gas service reverts to your name, including the reason for the change and the effective date.

To start an LTA, scan the QR code to the right with the camera on your mobile device, or go to www.enstarnaturalgas.com/property-managers/.



Why Enroll in an LTA?



- Prevent gas service interruptions between tenants
- Avoid the \$65 meter unlock fee
- Eliminate the need to schedule a service restoration appointment
- Protect your property during colder months, when a loss of heat could lead to frozen pipes and costly damage
- Gain peace of mind and potentially save money

An LTA is a simple way to keep your rental property protected and your utility service running smoothly.



PAT NOLAN
Service Technician

Celebrating 50 years

After 50 years at ENSTAR, Pat Nolan has seen it all.

As one of ENSTAR's emergency response technicians, Pat is estimated to have completed more than 35,000 service calls and visited what coworkers jokingly say is "half the yards in Anchorage."

For many customers, he has been the face of ENSTAR during some of life's most stressful moments, arriving when they needed help most. Throughout his career, he has served customers through earthquakes, record-setting winters, periods of rapid growth, and decades of change across Southcentral Alaska. In every circumstance, his focus has remained the same: helping keep customers safe and ensuring reliable natural gas service.

Pat's impact extends far beyond the work he performs each day. His commitment to customers, coworkers, and the community reflects the very best of ENSTAR's values. Congratulations, Pat, on 50 exceptional years with ENSTAR. Thank you for the example you continue to set every day.