

September is Preparedness Month: Use this flyer as a quick resource for natural gas safety tips.

ENERGY WATCH

Changes in the availability of natural gas supplies have increased the potential for regional supply constraints this winter. As a result, ENSTAR and other utilities may need to implement portions of the Energy Watch Customer Action Plan. While we continue working to strengthen system reliability, we encourage customers to review the plan now so they're prepared if conservation requests become necessary.

Energy Watch Customer Action Plan

GREEN	STABLE	- Use energy wisely, be conservation minded - Your utilities can provide tips on saving energy
YELLOW	CAUTION	- Set thermostat to 65 degrees in living areas, and 40 in the garage - Lower water heater setting to "warm" or "vacation" - Minimize usage of natural gas range - Postpone doing laundry and dishes - Turn off unnecessary lights and electronics
RED	ALERT	- Set thermostat at 60 degrees in living areas (55 if away) - Turn water heater gas valve to "pilot" - Do not use natural gas fireplaces, decorative heaters or gas grills - Consolidate household activities into as few rooms as possible



GREEN: Normal Operations

No special actions are needed, but energy-saving habits are always encouraged.



YELLOW: Voluntary Conservation

If supply conditions warrant, customers may be asked to take small, temporary steps to reduce gas use and help maintain reliable service for everyone.



RED: Increased Conservation Needed

If system pressure is at risk, customers will be strongly encouraged to reduce gas use, especially during extended periods of very cold weather, to help keep homes and businesses safely supplied.

Helpful Ways to Reduce Heat Loss in Your Home

Setting your thermostat at the same temperature each winter doesn't guarantee the same energy use. When it's colder outside, your home loses heat faster and your furnace must run longer to maintain a comfortable indoor temperature. The harder your heating system works, the more natural gas it uses, which can result in higher bills. Reducing drafts and improving insulation can help keep warm air inside and improve energy efficiency.

Common sources of heat loss:

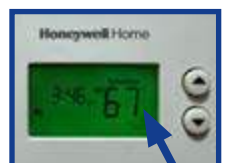
- Open fireplace flues
- Drafty windows & doors
- Gaps around trim & weatherstripping
- Missing caulk around windows
- Poor attic or wall insulation
- Leaks around pipes, vents & cables



Door gap

Make every degree count:

- Move furniture or other items blocking airflow & heating vents.
- Have a qualified service technician inspect your furnace. Replace furnace filters regularly
- Set your thermostat to 65°-70°F.
- Set your water heater to 120°F or lower.
- Choose energy-efficient appliances.



Program your thermostat

Energy conservation in Southcentral Alaska homes often comes down to simple, cost-effective habits and routine maintenance that help reduce natural gas use while improving comfort year-round.

Earthquake Preparedness

September is National Preparedness Month, making it a great time to review earthquake safety with your family. In Alaska, earthquakes are a fact of life, and being prepared is one of the best ways to protect yourself and your loved ones. Take a few minutes to familiarize yourself with these important safety tips before the next quake occurs.

DURING an Earthquake:

STAY where you are, COVER your head and, if possible, HOLD on to something. If you're driving during an earthquake, pull over to the side of the road, stop, and stay in the car.



Natural Gas Safety AFTER an Earthquake



SMELL: An odorant called mercaptan is added to natural gas to make it smell like sulfur or rotten eggs. Check your appliances inside the home and outside at the meter for this odor.

LOOK: Inspect the gas appliances and piping inside your home as well as the piping at your meter for any damage. To help avoid fire danger or carbon monoxide buildup, make sure the furnace, boiler, and water heater vents are clear of debris that may have shifted during the earthquake.

LISTEN: Leaking natural gas makes a hissing sound as it leaves piping or appliances. Listen carefully for anything that sounds like escaping air.

LEAVE: If you suspect a gas leak, leave the premises immediately and call ENSTAR at: 1-844-SMELL GAS (1-844-763-5542).



EMERGENCY PREPAREDNESS KIT CHECKLIST

Natural disasters come in many forms - earthquakes, wildfires, or flooding, to name a few. But one thing they all have in common is that they come quickly, and often without notice. Don't be caught unprepared for the next natural disaster - use this checklist to start your own at-home preparedness kit.

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| ☐ First Aid Kit | ☐ Copies of Important Documents in a Waterproof Bag (e.g. Identification, Medical, Insurance, etc.) |
| ☐ Water | ☐ Extra Shoes |
| ☐ Dust Masks | ☐ Cell Phone Power Bank & Chargers |
| ☐ Non-perishable Food | ☐ Backup Power Plan for Medical Equipment |
| ☐ Flashlight | ☐ Printed Contact List |
| ☐ Emergency Cash | ☐ Matches |
| ☐ Battery-powered or Hand Crank Radio | ☐ _____ |
| ☐ Antibacterial Hand Sanitizer | ☐ _____ |
| ☐ Medications/Copies of Prescriptions | ☐ _____ |
| ☐ Extra Batteries | ☐ _____ |
| ☐ Trash Bags & Zip Ties | ☐ _____ |
| ☐ Pet Food | ☐ _____ |

Smell gas? Call 1-844-SMELL GAS or 1-844-763-5542.