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NEWS

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MAY 2026

Upgrading infrastructure, one meter at a time. A new Intelis 250 gas meter is pictured above.

ENSTAR in your Neighborhood



HOW TO IDENTIFY AN ENSTAR EMPLOYEE

ENSTAR employees and authorized contractors work year-round in residential and commercial neighborhoods. Here's how to recognize them:

- A marked ENSTAR or contractor vehicle nearby
- ENSTAR or business logo on their uniform or hard hat
- An employee ID badge

From May through September, ENSTAR field teams work across Southcentral Alaska inspecting pipelines, replacing aging infrastructure, performing leak detection surveys, and completing the maintenance that keeps gas service safe and reliable year-round.

If you see ENSTAR vehicles or crews in your neighborhood, visit our interactive Summer Field Activity Map at EnstarNaturalGas.com to see what's planned near you.

Our crews work as efficiently as possible and restore all affected areas when work is complete. We appreciate your patience as crews work to complete projects during Alaska's short construction season.

You always have the right to ask for identification before allowing access to your property. If you're unsure whether someone is an ENSTAR representative, call Customer Service at 907-334-7600 to verify before granting access.



OFFICE CLOSURE NOTICE: ENSTAR Offices will be CLOSED on **Monday, May 25** in observance of the Memorial Day Holiday. We will resume normal hours on Tuesday, May 26. As always, if you suspect a natural gas leak, leave the area immediately, and contact ENSTAR's emergency line: 1-844-SMELL GAS (1-844-763-5542).

Budget Billing is Now Open!

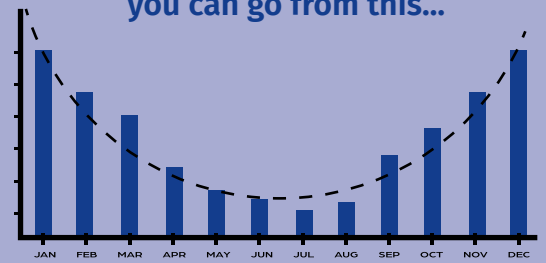
*If seasonal gas bills catch you off guard,
Budget Billing can help.*

The Budget Billing program runs from August through June. Enrollment is online and available from May 1 to July 31 each year.

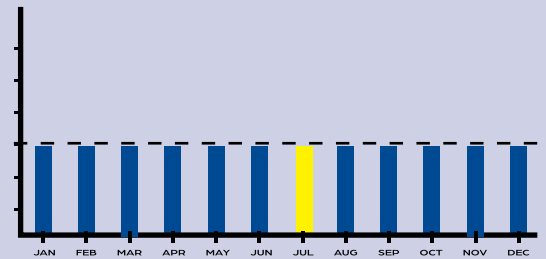
To establish your Budget Billing amount, ENSTAR estimates your gas charges based on the last three calendar years of consumption and divides this amount into 11 equal monthly payments from August through June, so your bill stays predictable no matter the weather. **July is your settle-up month**, when any amount you overpaid or underpaid is reconciled based on your actual gas usage.

Sign up for this free service through your MyENSTAR account, at www.enstarnaturalgas.com/budget-billing/, or call Customer Service at 907-334-7600.

With Budget Billing,
you can go from this...



to something more predictable.



AVOID COSTLY MISTAKES



Planning to install a new fence or deck, plant a tree, or build an addition to your home?

Don't guess the depth of your gas lines. They may not be buried as deep as you think!

Last year, homeowners and contractors damaged ENSTAR's gas lines **200** times. Every time a gas line is damaged, there's a risk of serious personal injury and property damage. In addition, repairing a damaged gas line can add \$1,000 or more to your project costs. How can this be avoided? By following Alaska law and calling 811 for locates and using safe digging practices around locate marks. For more information, visit our website: <https://www.enstarnaturalgas.com/call-811/>.

HERE ARE SOME EXAMPLES OF WHEN YOU SHOULD CALL 811:



Replacing or installing a deck or fence post



Building an addition or greenhouse



Landscaping a yard



Removing asphalt or concrete



Replacing or installing a mailbox post



Installing stakes or rebar



Repairing or installing private utilities



Grading a driveway or lot

Smell gas? Call 1-844-SMELL GAS or 1-844-763-5542.