

COMING SOON...

SPRING 2025



WE'RE MOVING!

ENSTAR's **Anchorage Administrative Office in Spenard** will be slowly moving to our new location on Fairbanks Street over the next two months. There will be a transition period where in-person payments can occur at both locations, but we expect to be fully relocated by **May 15th**.

**5151 Fairbanks St.
Anchorage, AK 99503**

For any questions, please email Customer Service at cs@enstarnaturalgas.com.





NEWS

Follow us:



APRIL 2025

ENSTAR Engineer, Rusty Allen, speaking to students at ANSEP last month.

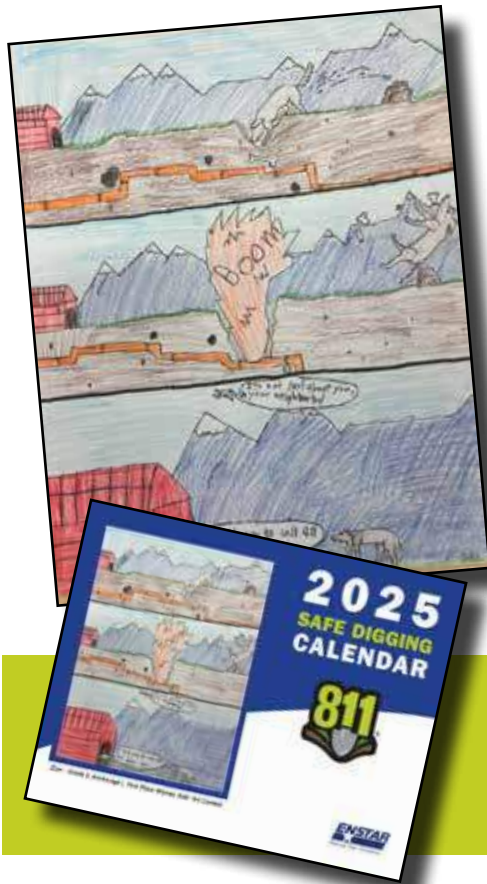
Call 811 Before You Dig Kids' Art Contest

We are excited to announce that ENSTAR's "Call 811 Before You Dig" Kids' Art Contest is open for submissions from April 1st – 30th!

Before any outdoor project that calls for "disturbing the ground," which can include building a deck, removing a tree, or planting a garden, your first step is a call to the Alaska Digline by dialing 811. This free service dispatches area utilities to your project area to locate and mark underground utilities. Hitting a natural gas line threatens the safety of you, your family, and your neighbors. It can also cost more than \$1,000 to repair and cause project delays. Help us spread the word by encouraging elementary students* in your family or community to participate in this year's contest by drawing a picture that shows why calling 811 before you dig is so important.

**This art contest is open to elementary students in the Mat-Su Borough, Municipality of Anchorage, and Kenai Peninsula Borough School Districts.*

Selected winners will get to "dig in" to an ice cream sundae during a class party and will be featured in ENSTAR's June bill insert sent out to over 155,000 customers! Plus, your artwork could be included in ENSTAR's 2026 Safe Digging Calendar.



DEADLINE: APRIL 30th

Don't forget to submit the completed parental release form when you submit the artwork!

For more information on the contest, including submission requirements and prizes for the winners, visit ENSTAR's website at <https://www.enstarnaturalgas.com/811-kids-art-contest/>, or scan the QR code to the right with your mobile device.



Scan code for more info.

BREAKING DOWN YOUR BILL

Below is a breakdown of your bill, highlighting key parts you should know.
See www.enstarnaturalgas.com for more information, including terms, definitions and contact information.

Bill summary, including the **Bill Date, Due Date & Current Charges**

Service Location Details

Important Safety & Billing Messages

Rolling 12-month Usage History

Remittance Slip: Be sure to include this portion of the bill when mailing in your payment.



ENSTAR Natural Gas Company
P.O. Box 190288
Anchorage, Alaska 99519-0288
www.enstarnaturalgas.com

UTILITY BILL STATEMENT

Customer: JANE DOE
Account Number: 1234560000
Cycle: 06-01

Your Name, Account Number, & Bill Cycle.

Bill Date	Due Date	Billing Cycle	Previous Balance	Payments	Current Activity	Total Amount Due
2/13/2025	3/10/2025	1/7/25 - 2/10/25	\$246.14	\$-246.14	\$286.40	\$286.40

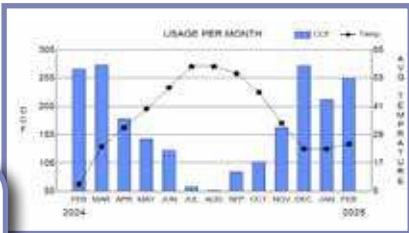
Meter #12345 1234 Sample St Rate Class: G1 TYPE: Residential

Simplify your life by signing up for auto pay and ebilling today. Enroll in MyENSTAR to have 24x7 access to your account information.

2024 Total Gas Charges \$2,293.84

Previous Activity			
Previous Balance		246.14	
Payment Received on 1/28/2025		-246.14	
Adjustments		0.00	
Balance Forward		\$0.00	
Current Activity			
ENSTAR Customer Charge		16.25	
ENSTAR Service Charge (Base) 255 ccf @ \$0.14982		38.20	
Regulatory Cost Charge (RCC) @ 0.216%		0.62	
Total ENSTAR Charges		\$55.07	
Supplier Gas Cost Charge (GCA) 255 ccf @ \$0.90716		231.33	
Total Supplier Charges		\$231.33	
Current Gas Charges		\$286.40	
Total Current Activity		\$286.40	
TOTAL AMOUNT DUE		\$286.40	

Breakdown of your current bill.



Current & previous month **Meter Read Details.**

CURRENT READ DATE	NO. OF DAYS	CURRENT READ	PREVIOUS READ	DIFFERENCE	MULTIPLIER	TOTAL CCF
2/10/2025	33	2865	2610	255	1.0000	255.00

IF YOU HAVE ANY QUESTIONS CONCERNING THIS BILL, PLEASE CONTACT ONE OF THE OFFICES LISTED ON THE REVERSE OF THIS BILL.

PLEASE DETACH HERE AND RETURN THIS PORTION WITH YOUR PAYMENT



Please make checks payable to ENSTAR and insert with coupon into enclosed envelope. Billings are due and payable on the date rendered and delinquent 25 days from the date billed.
 Check here for change of address or phone number and indicate changes on reverse side.

Jane Doe
1234 Sample St
Anchorage, AK 99501



Account Number: 1234560000
BILLING DATE: 2/13/2025

DUE DATE	3/10/2025
TOTAL AMOUNT DUE	\$286.40
AMOUNT ENCLOSED	

ENSTAR Payment Processing
P.O. Box 34760
Seattle WA 98124-1760

Bar Code: To access your account from an ENSTAR kiosk, scan this bar code, either from your paper bill or a photo of it saved to your phone. Kiosks are located outside our customer service locations.