

Natural Gas Safety in EXTREME Weather

We're used to extreme weather, but it's always a good thing to review some safety tips when it comes to keeping the natural gas infrastructure in good shape. While most of ENSTAR's natural gas lines are protected underground, your natural gas meter and connected piping can still be affected by harsh winter weather and the impacts of ice and snow accumulation and removal. Keep these natural gas safety tips in mind during winter weather conditions:

- 1** Wind damage to rooftops, siding, and HVAC units can also damage natural gas lines. A damaged gas line is not only dangerous but can create an expensive bill if gas is escaping. If you suspect damaged natural gas lines or meters, call 1-844-SMELL GAS (1-844-763-5542).
- 2** Always keep your meter clear of any snow build-up. This helps ensure proper operation of your meter and allows access to the meter in case of an emergency. If you have ice build-up on your meter shut-off or regulator, please report it to ENSTAR at 907-277-5551, so that a technician can respond to safely remove the ice.
- 3** If you lose power or if your heating appliance does not work, NEVER use natural gas ranges, ovens, or clothes dryers, to heat your home. These appliances are not intended for heating purposes and can produce carbon monoxide. A generator can be a reliable and efficient source of backup power for your home or business, but only use a combustible gas generator outdoors due to the risk of carbon monoxide poisoning. For more information on how to use a generator safely visit: <https://www.fema.gov/fact-sheet/use-generators-safely-home>.



An ENSTAR employee stands atop a mountain of snow which had completely covered a residential gas meter. Had there been a gas emergency, this would have made it difficult for emergency crews to provide a timely response.



Energy Conservation Tips



Make the most of your energy dollars with these simple changes

Adjust your thermostat.

A programmable thermostat can reduce gas consumption by automatically adjusting itself according to your lifestyle. At home, set your thermostat between 65 and 70, and turn it down to 58 when you will be away for more than four hours.

Adjust the temp on your water heater.

Turn down your water heater to 120° F to reduce your natural gas bill and take quick showers instead of baths.

Wash full loads.

Run full loads in your dishwasher and washing machine. Use cold water in your laundry wash and rinse cycles.

Check your fireplace.

Keep your flue closed when the fireplace is not in use. Install glass doors on the front of the fireplace to keep room heat from going up the chimney.

GAS SUPPLY UPDATE

ENSTAR is taking steps to ensure a reliable natural gas supply for Railbelt utilities. We're working to create a natural gas receiving terminal on the Kenai Peninsula with Glenfarne Energy Transition, a leading global developer, owner, operator, and industrial manager of energy infrastructure assets.

The image below shows an example of what a future LNG terminal might look like. The yellow highlighted portions show what would be needed for an LNG import project that ENSTAR presented to the Regulatory Commission of Alaska on January 15, 2025.



Project highlights from ENSTAR's presentation:

- Reliable natural gas for heating and power generation along the Railbelt.
- Efficient use of an existing, permitted project site.
- Scalable design to support future energy resource development.

"We are very optimistic about this and the potential that it brings to the state; to minimize regret cost, to meet our customers' needs, and ultimately be a really great solution to the state of Alaska."

- John Sims, ENSTAR President

Learn more on our website: <https://www.enstar-naturalgas.com/cook-inlet-natural-gas>.

PLEASE JOIN US!

United Way
United Way of Anchorage

WALK FOR WARMTH

Saturday, Feb. 15
11 a.m.
First Presbyterian Church
616 W. 10th Ave.

ENSTAR
Natural Gas Company

TO REGISTER OR DONATE VISIT:

<https://liveunitedanc.org/working-together/volunteer/walk-4-warmth>

Smell gas? Call 1-844-763-5542.