

Natural Gas Safety in the Winter

In an emergency, every second counts: **Keep your meter clear of ice and snow.**

Heavy build-up of ice and snow creates stress on the meter. This can cause improper operation of the regulator and possible gas leaks. Additionally, it prevents quick access to the meter's shut-off valve for first responders or ENSTAR employees in an emergency. A shovel is a great way to clear a path to the meter, but only use a broom to clear ice and snow off the meter itself to avoid damaging it.



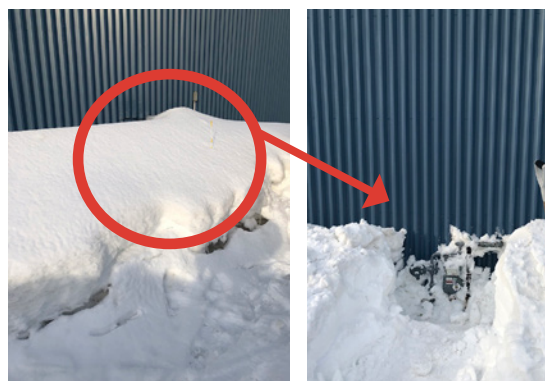
Here are a couple of natural gas safety tips to keep in mind as you tackle the snow and ice this winter. Each of these tips helps first responders and ENSTAR employees quickly access your meter in the event of a fire, gas leak, or other emergency.

1 Clearing your roof? Don't pile snow on your meter, or block access to your meter.

2 Clearing your driveway? Also clear a path to your gas meter.

3 Clearing a path to your meter? While you're at it, take a minute to gently remove ice and snow build up on your meter.

4 Suspect a natural gas leak? Leave the area immediately and call ENSTAR at 1-844-SMELL GAS (1-844-763-5542). A service tech will immediately be dispatched to investigate.



**SMELL GAS?
ACT FAST!**

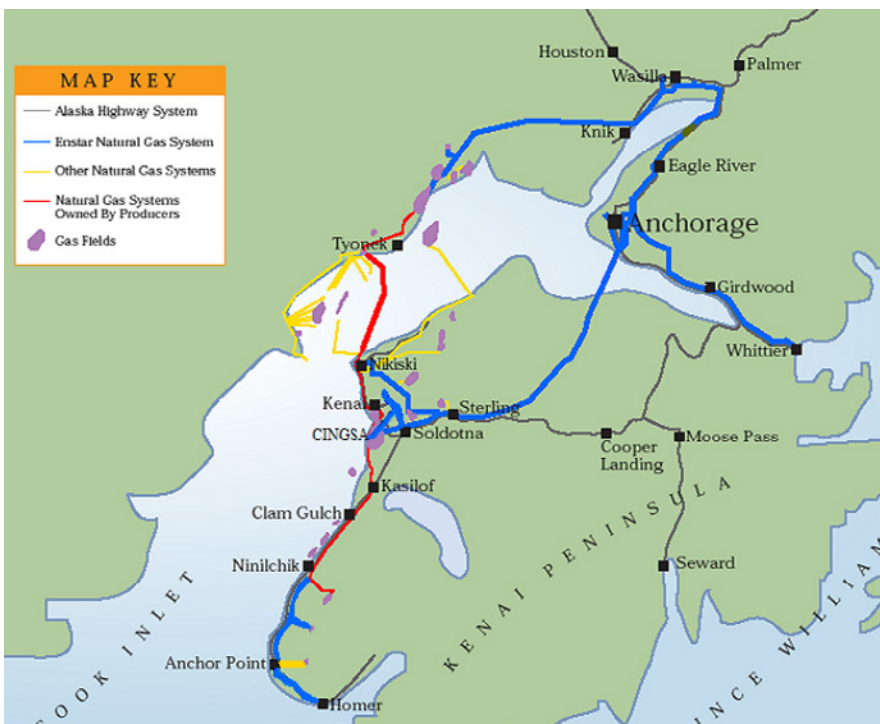
CALL US TOLL-FREE.
1-844-SMELL GAS
1-844-763-5542

For a chance to win a \$50 gift card and to learn more about natural gas safety in the winter, visit: <https://www.enstarnaturalgas.com/winter-safety-quiz/>

ENSTAR Transmission Lines:

The Lifelines of Southcentral Alaska's Gas Distribution System

ENSTAR owns and operates over 400 miles of high-pressure natural gas transmission pipelines in Southcentral Alaska. These pipelines transport natural gas from Cook Inlet gas fields and producer owned pipelines to ENSTAR's residential and industrial customers.



Buried in rights-of-way, these transmission pipelines range from 2" to 20" in diameter and are made of high strength steel. They operate at pressures from 270 to over 1,000 pounds per square inch (PSI).

To better understand how pipelines work, imagine a car tire with a PSI of 35. This means there should be 35 pounds of pressure per square inch in order for the tire to operate correctly. Too much pressure and the tire could burst from the inside. Too little and the tire would be flat. Our pipelines are also designed to operate up to a maximum PSI. Too much pressure would be unsafe and

could damage the pipe. Too little pressure and the gas wouldn't reach the end destination.

ENSTAR's pipeline system is federally regulated. The pipelines are designed and maintained to stringent safety standards and are protected to prevent corrosion. ENSTAR performs annual leak surveys with highly sensitive instruments that are capable of detecting even the smallest gas leaks. Aircraft fly pipeline routes on a regular basis to look for abnormal right-of-way conditions. The safe operation of our facilities is ENSTAR's number one priority.

Numbers to Know!



Know what's below.
Call before you dig.

Always call 811 two days before starting any digging project to get locates of your underground utility lines.

If you suspect a gas leak, call 1-844-SMELL GAS (1-844-763-5542) to report it.

